

## Horton Park Driving Range Policies

*What have we changed to create a COVID-SAFE driving range environment for all?*

1. **Pre-bookings only.** This eliminates any chance of queuing, congestion etc. If you do not have a booking you may not be able to get a bay on the day.
2. **Pre-pay only.** No need to enter our shop on site.
3. **Our bays are 2.5 meters apart.** You can socially distance from other users safely.
4. **Our timings are staggered.** The bays are booked via Zones which are staggered in 15-minute intervals.
5. **Strict entry policy.** Turn up on site a maximum of 15 minutes before your bay booking and arrive to your bay a maximum of 5 minutes before the booking time. This eliminates any chance of people hanging around and causing congestion.
6. **Strict exit policy.** Once the time in your bay has ended you must exit our site straight away, unless you have an immediate tee-time whereby you must go straight to the 1<sup>st</sup> tee.
7. **Top Tracer screens cleaned.** We use a commercial-grade cleaner that kills all potential viruses that land on a surface.
8. **Range balls clean.** Cleaning happens every morning via our ball washer system
9. **Range Ball Dispenser is closed.** Range balls are now unlimited for your booking time period and will be regularly stocked up in your bay by a member of staff. This removes the need for customers to use our ball dispenser.
10. **Pre Paid Range Cards** – please email [hortonparkdrivingrange@gmail.com](mailto:hortonparkdrivingrange@gmail.com) if you have unused credit and state your range card number and we will contact you on how to use your credit.

**We look forward to seeing you here and enjoying a safe golf practice environment**